Sarcasm and Subtlety: Social language, human behavior and sentiment

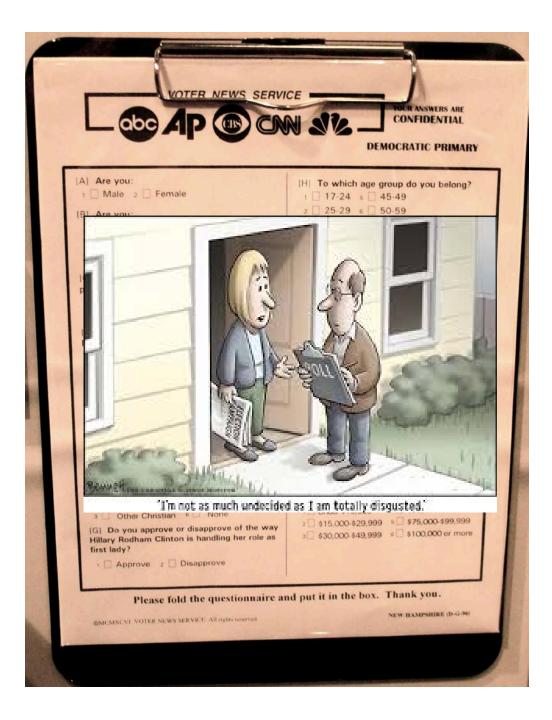
UC Santa Cruz

Pranav Anand & Marilyn Walker Linguistics & Computer Science



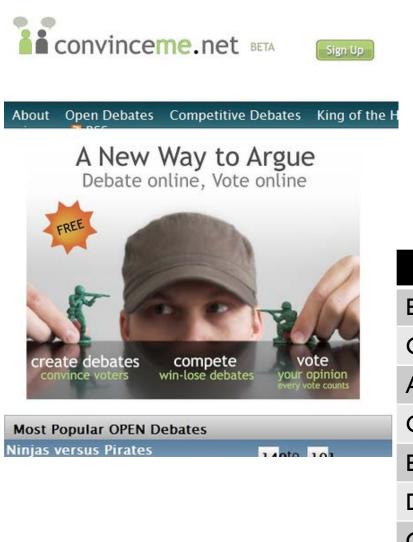
NATURAL LANGUAGE AND DIALOGUE SYSTEMS





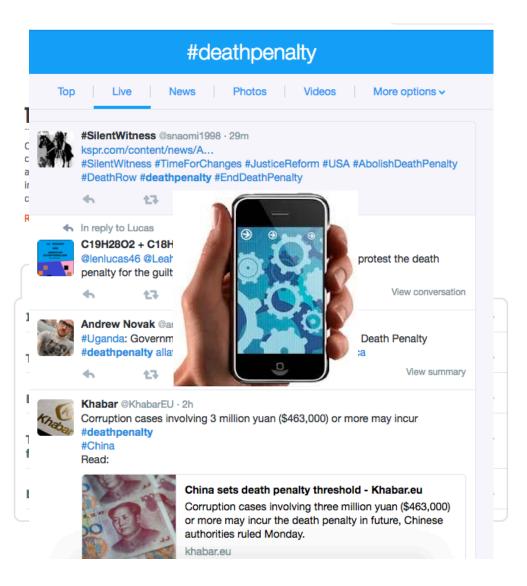
The Modern Soapbox





- I00Ks of discussions
- Millions of posts
- Any conceivable topic

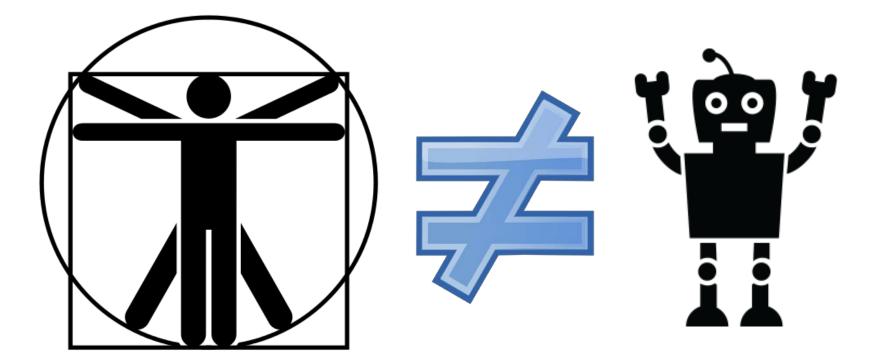
Торіс	IAC	CD	Total
Evolution	43,191	433	43,624
Gun Control	36,194	1,908	38,102
Abortion	37,358	0	37,358
Gay Marriage	19,843	2,582	22,425
Existence of God	7,071	4,304	11,375
Death Penalty	3,003	2,280	5,283
Climate Change	2,712	724	3,436



How can we learn what someone feels from what they say?



Language of opinions, thoughts and feelings

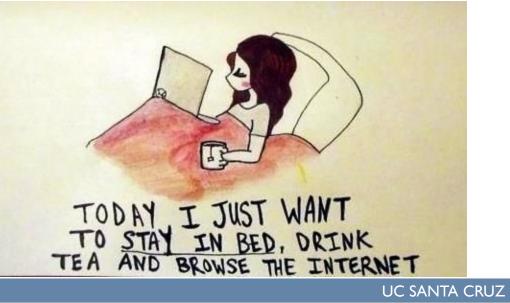


Language of opinions, thoughts and feelings

- Rich and subtle
- Creative
- High level representation of thought



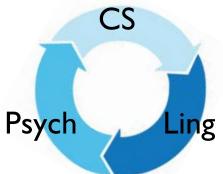






Please help me set gas It's cold in here! I'm not happyture rim unhagmatically FGan't a herpebeing ce resembles a hexagon language If you don't mow the lawn, I'll give you \$5.









The research potential

- Language of social media has unique properties: e.g. social, dialogic, emotional, informal
- Never had this scale/variety of data for building and testing models of dialogue
- Many open research problems
- NSF IIS-1302668: Collaborative Research: RI: Processing Opinion Sharing Dialogue in Social Media (Walker, Anand, Fox Tree, Whittaker @UCSC)

Our research agenda

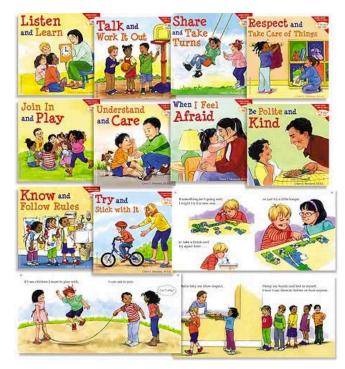
- Build classifiers for dialogue categories
 - Agreement/Disagreement
 - Factual vs. Emotional Arguments
 - Author mood/affect
 - Sarcasm

- Build corpora of dialogue and informal language (<u>https://nlds.soe.ucsc.edu</u>)
- Build theoretical insight about pragmatics of informal dialogue

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Our research approach

- Hybrid of linguistic analysis and machine learning
- Want to arrive at basic psychological reasoning
 - At the level of a 7 year old
 - About daily life experiences

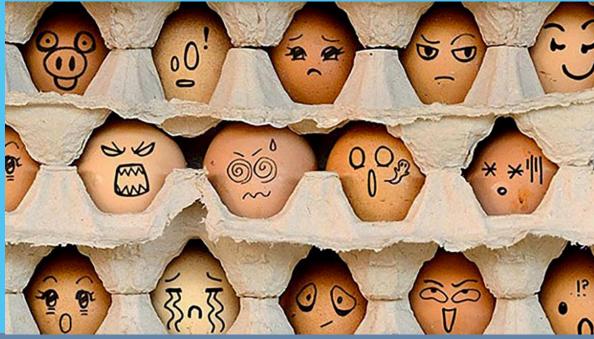


Roadmap

Compositional pragmatics for sentiment

Sarcasm via bootstrapping

Sentiment Analysis





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A common approach to sentiment

Look at sentiment words to figure out emotion



Extremely poor made. On the top of the hammer, it has a hollow I hole and the manufacturer just filled it with brown messy glue?.

negative opinion

I got this little hammer for jewelry stamping and it's wonderful! It's just the right size and has enough weight to it that I don't have to slam it down to get a good impression. The handle is also a great size and fits well in my hand.

positive opinion

A common approach to sentiment

Give me a dictionary long enough and a counter big enough and I shall know what the world thinks.





Trump beat Cruz yesterday.

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Trump smoked Cruz yesterday.

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My guy Trump beat Cruz yesterday.

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Semantics of Benefit and Loss

Trump beat Cruz

Trump wonbenefitCruz lostloss



Trump beat Cruz

Trump wonbenefitCruz lostloss



 Author's opinion of event: contingent on feelings towards beneficiary and loser

Trump beat Cruz

Trump	Cruz	Trump beat Cruz
<u></u>		<u></u>
$\overline{\mathbf{y}}$	<u></u>	

X beat Y

- X Y X beat Y
- + +
- + -
- - ?????

	ILINAN

\underline{x}	$E_{e:}$	xisting	Enon-exi	stent	E_{+pr}	roperty	$E_{-property}$
+		+	-			+	-
-		-	+			-	+
x	y	E_{have}	E_{lack}	E_{with}	hhold	E_{depri}	$ve E_{spare}$
+	+	+	_	_		-	#
+	-	-	+	+	-	#	+
<u>V</u> E	+ R <u>B</u> (CLASS	+ RE <u></u> SUL	+ T STA	TE	+ FUN⊊T	OR <u>-</u>
çrfi	atio	Pack y	existence $E_{existing}$			ng	
destruction depriver istance of y $E_{non-existent}$							
gai	n		possession		E_{have}		
los	S		possession		E_{lack}		
ber	nefit		affectedness		$E_{positive}$		
injı	ury		affectedness		E_{negati}		

EXISTENCE: A participant has/lacks existence.

POSSESSION:Oneparticipanthas/lacks possession of another.

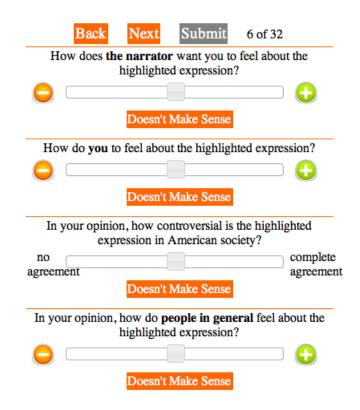
AFFECTEDNESS: A participant has a positive/negative property.

Anand & Reschke (2009)

Political Ads from 2008 Race



Barack Obama: "I'm Barack Obama, and I approve this message." Announcer: In tough times, who will help Michigan's auto industry? Barack Obama favors loan guarantees to help Detroit retool and revitalize. But John McCain refused to support loan guarantees for the auto industry. Now he's just paying lip service. Not talking straight. And McCain voted repeatedly for tax breaks for companies that ship jobs overseas, selling out American workers. We just can't afford more of the same. PFB: OBAMA FOR AMERICA



Reschke & Anand (2011)

Even though I'm upset that Trump won, I'm pretty happy that Christie got walloped.

I certainly am happy that Clinton has some competition

I am worried that cruz will eviscerate trump

I want Trump to win the Republican nomination.

I am happy that Clinton has competition

Tweets from the NH primary

+ event

I am happy that [Clinton has competition]

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+ event I am happy that [Clinton has competition]

+

x competition

+

+ event I am happy that [Clinton has competition]

+

x competition

+

Even though I'm upset that Trump won, I'm pretty happy that Christie got walloped.

I certainly am happy that Clinton has some competition

I am worried that cruz will eviscerate trump

I want Trump to win the Republican nomination.

- "I" in a comment always marks a +
- Lots of examples in first person blog posts
- Lets us learn types of events easier
 - Don't have to worry if a + event has to do with a participant
 - Can learn "self-helping" and "self-hurting" events

I got a promotion! I was fired I had drinks with some friends I was stood up

First person shortcut to events (blogs)

Positive	Negative
HEADED HOME	LOST JOB
PLAYS	KILLING ME
GRILLED	DIAGNOSED WITH
SHARE	HATE MYSELF
TAKE PICTURES	NOT LOVE ME
THRILLED	LOVED YOU
PARTICIPATED IN	SCREAMING
DANCED	NOT HELP IT
SURPRISED BY	WANT CRY
RECOMMEND	CHEATER

- Positive matches contain more action-rich verbs
- Negative matches are more related to personal feelings

Sarcasm

TODAY'S MOOD FORECAST...

BITCHY WITH A CHANCE OF SARCASM.

STIRR OF ECHOES



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Sarcasm, new and old



Forgive me if I doubt your sincerity, but you seem like a troll to me. I suspect that you aren't interested in learning about evolution at all. Your questions, while they do support your claim to know almost nothing, are pretty typical of creationist "prove it to me" questions.

Wrong again! You obviously can't recognize refutation when its printed before you. I haven't made the tag "you liberals" derogatory. You liberals have done that to yourselves! I suppose you'd rather be called a social reformist! Actually, socialist is closer to a true description.

Sarcasm is creative, but principled

Classic case: contrast between a negative situation and a positive sentiment

I just love getting pulled over its so amazing

Yay for not having weekends

I just love being unfollowed. It's my favorite thing!

Sarcasm is creative, but principled

- Classic case: contrast between a negative situation and a positive sentiment
- But argumentative data tends to be more complex:

I love how you're able to determine, not having been there, precisely what was said and precisely where it fell in relation to the law.

A more complicated example

You already knew that.

You already knew that, didn't you?

But you already knew that, didn't you?

But you already knew that, didn't you, dearie?

But you (of course) already knew that, didn't you, dearie?

Doubt Negative Eval/Insult First Person Thought Downtoners Quotation

Forgive me if I **doubt** your sincerity, but you seem like a **troll** to me. I **suspect** that you aren't interested in learning about evolution at all. Your questions, while they do support your claim to **know almost nothing**, are **pretty** typical of creationist "**prove it to me**" questions.

Exclamation Adverbs of Emphasis Quotation Hypothetical Marker Wrong again! You obviously can't recognize refutation when its printed before you. I haven't made the tag "you liberals" derogatory. You liberals have done that to yourselves! I suppose you'd rather be called a social reformist! Actually, socialist is closer to a true description.

Theoretical Models of Sarcasm

- Ironic interpretation relies on a contrast effect
- Event or Situation evokes a scale
- Event can be placed on that scale
- Statement about event contrasts with actual scale placement



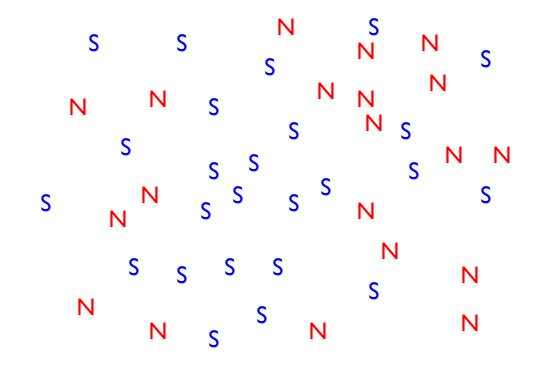
A general pattern of conflict

- On scale X, author simultaneously commits to
 - Sentence high on X
 - Sentence low on X

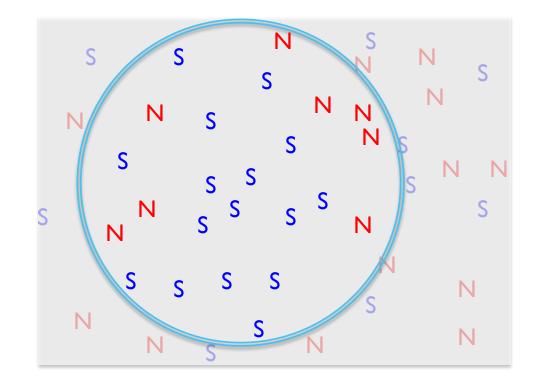
But you (of course) already knew that, didn't you, dearie?

I love how you're able to determine, not having been there, precisely what was said and precisely where it fell in relation to the law.

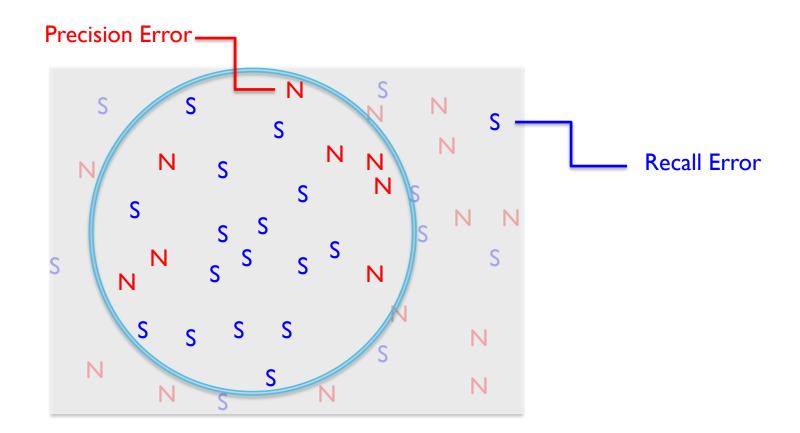






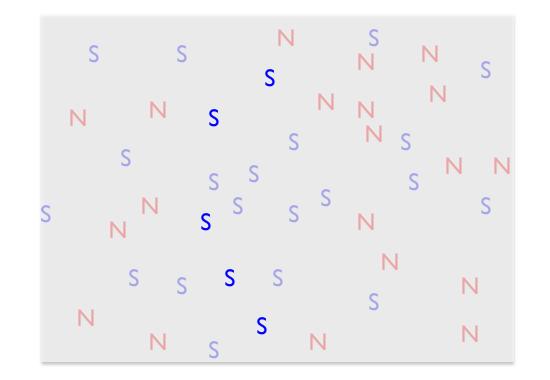


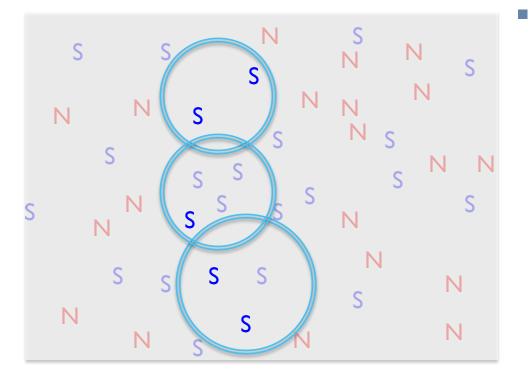




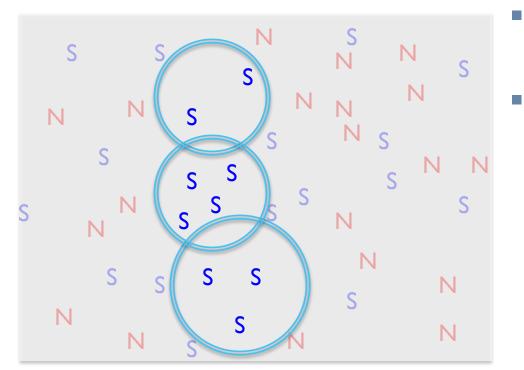


Start with seed terms

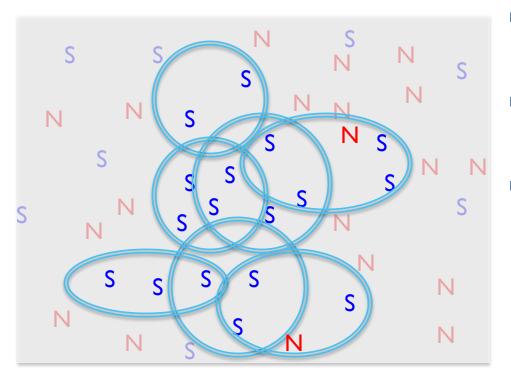




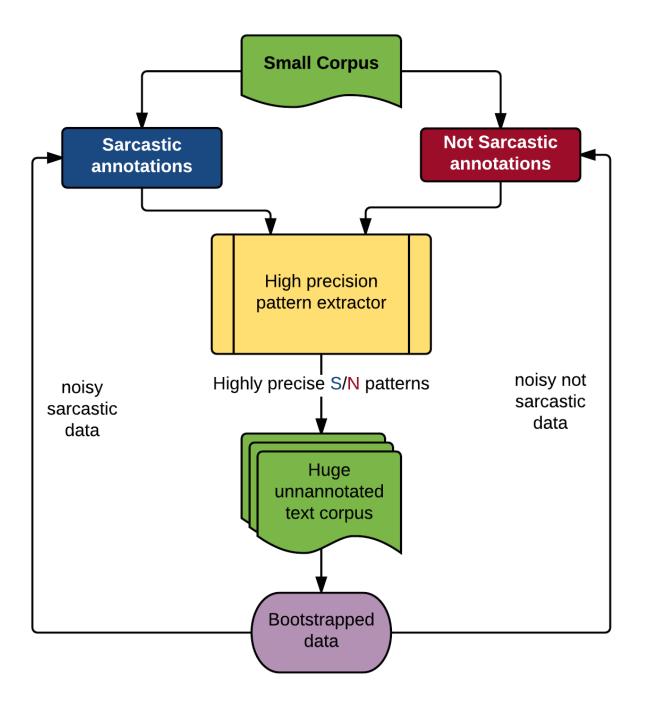
- Start with seed terms
 - Learn H precision patterns for seeds



- Start with seed terms
 - Learn H precision patterns for seeds
- Extract new seeds from patterns



- Start with seed terms
- Learn H precision patterns for seeds
- Extract new seeds from patterns
- Repeat!



Linguistic Pattern Learner: AutoSlog-TS

- <u>SUNDANCE: A shallow</u> parser (Riloff, Phillips 2004)
- <u>AutoSlog-TS</u>: a weakly supervised pattern learner (Riloff, 96)
- Uses 24 syntactic templates representing types of linguistics pattern that get instantiated

<u>w</u> [Pattern Template	Example Pattern
<u>s</u> [<subj> PassVP</subj>	<subj> was observed</subj>
	<subj> ActVP</subj>	<subj> observed</subj>
	<subj> ActVP Dobj</subj>	<subj> want explanation</subj>
	<subj> ActInfVP</subj>	<subj> expected to find</subj>
ly	<subj> PassInfVP</subj>	<subj> was used to measure</subj>
	<subj> AuxVP Dobj</subj>	<subj> was success</subj>
	<subj> AuxVP Adj</subj>	<subj> is religious</subj>
Ī	ActVP <dobj></dobj>	create <dobj></dobj>
	InfVP <dobj></dobj>	to limit <dobj></dobj>
	ActInfVP <dobj></dobj>	like to see <dobj></dobj>
.	PassInfVP <dobj></dobj>	was interested to see <dobj></dobj>
ing	Subj AuxVP <dobj></dobj>	question is <dobj></dobj>
Ī	NP Prep <np></np>	origins of <np></np>
	ActVP Prep <np></np>	evolved from <np></np>
	PassVP Prep <np></np>	was replaced by <np></np>
	InfVP Prep <np></np>	to use as <np></np>
	<pre>> NP</pre>	<pre><possessive> son</possessive></pre>

Sarcastic Patterns for Tweets

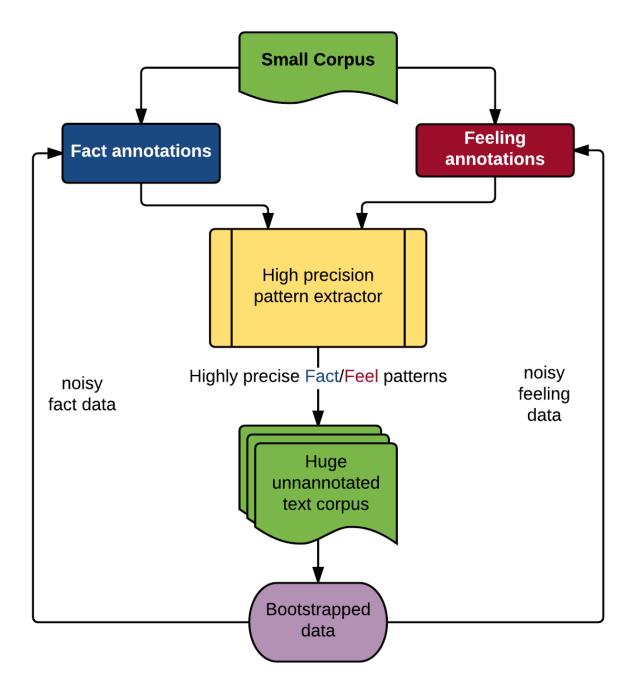
		SARCASTIC		
F	P Syntactic Template Sample Pattern		Sample Pattern	Instantiation
34	I	2gram Adj Noun	JUST LOVE	I just love getting pulled over its so amazing
30	I	2gram Adj Noun	GREAT WAY	And now I don't feel good. Fantastic. Great way to end my great day.
15	I	Np Prep <np></np>	YAY FOR	Yay for not having weekends
13	0.93	2gram Adv Adv	FAVORITE THING	I just love being unfollowed. It's my favorite thing!
9	0.89	Subj AuxVP <dobj></dobj>	LOVE GETTING	I love getting up at 5amhands down, best time to start the day

Sarcastic Patterns for Forums

F	Ρ	Syntactic Template	Sample Pattern	Instantiation
8	Ι	ActVp Prep <np></np>	SAY ABOUT	You sure you weren't on a sub? You know what they say about submariners, right?
8	I	2gram Adj Noun	YOUR HEAD	Oh man Easy now I KNOW you were dropped on your head as a child
7	I	ActVp Prep <np></np>	GET OVER	Yea they get over it in a year or two. Haaa Haaa
7	I	2gram Adv Adv	AH YES	Ah yes, your diversionary tactics. I am sure if I provided it, you would move the goal posts, or demand evidence that you know is not yet available

Not Sarcastic Patterns for Forums

F	P	Syntactic Template	Sample Pattern	Instantiation
31	Ι	2gram Adj Noun	NATURAL SELECTION	As was pointed out in some of your own quotations, survival is not an 'end' of natural selection.
11	Ι	2gramAdjNoun	BIG BANG	There are certainly other theories, but the big bang is the only one supported by the evidence.
9	I	Np Prep <np></np>	PURPOSE OF	Since the original purpose of the Second Amendment doesn't appear to be needed, there is a new use that is protected.
9	Ι	Np Prep <np></np>	EVOLUTION OF	We can see the evolution of organisms in the world today.
4	Ι	Np Prep <np></np>	SPECIES OF	There is no evidence of any interim species of apes and humans.
24	0.92	Np Prep <np></np>	THEORY OF	Eleven years is quite swift, but it actually supports the theory of evolution through natural selection.
16	0.81	infinitiveverb <dobj></dobj>	EXPLAIN	Demographics plays a role, but it does not explain away the whole shift in the numbers.



Learned Patterns for Factual vs. Feeling

	Pattern	Text Match	Sentence Match
FACT	NP Prep <np></np>	SPECIES OF	Because specific species of horses only exist at certain periods in the geological record.
	<subj> PassVP</subj>	EXPLANATION OF	So basically you are saying that evolution is the one and only true explanation of how we came to be, and that it is okay for the schools to force students to accept this fact.
	<subj> AuxVPDobj</subj>	BE EVIDENCE	Contradiction in science is not evidence of doubt.
FEEL	Adj Noun	MY ARGUMENT	My arguments are completely solid, and you haven't even gotten close to refuting them.
	<subj> AuxVP Adj</subj>	BE ABSURD	Funny enough there wasn't a single scientific fact presented to support creationism, they merely tried to use science to disprove evolution. Which is absurd , given that all their facts were wrong.
	Adv Adj	MORALLY WRONG	Since the fetus was already dead, then besides inappropriate use of a dead human body I cannot think of anything morally wrong with it

Fine-grained Grammatical Patterns

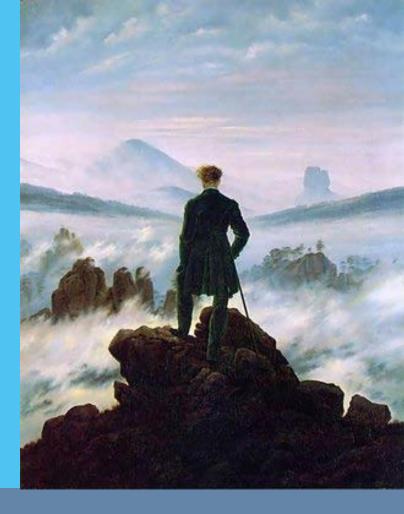
- "OF" as a preposition:
 Observed to attach to objective terminology in factual arguments
- "FOR" as a preposition:
 - Observed to express advocacy or refer to population groups in feeling-based arguments

FACT "OF" Phrases	FEEL "FOR" Phrases
RESULT OF	MARRIAGE FOR
ORIGIN OF	STANDING FOR
THEORY OF	SAME FOR
EVIDENCE OF	TREATMENT FOR
PARTS OF	DEMAND FOR
EVOLUTION OF	ATTENTION FOR
PERCENT OF	ADVOCATE FOR
THOUSANDS OF	NO EVIDENCE FOR
EXAMPLE OF	JUSTIFICATION FOR
LAW OF	EXCUSE FOR

High-Probability FACT Phrases with "OF" and FEEL Phrases with "FOR"

Oraby et al. (2015)

Upshot





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What tools do we need?

Tracking arguments

- commonsense-event outcomes
- abstract logic of argument frames and types
- techniques to recognize and extract arguments

Sarcasm

- commonsense-event outcomes
- knowing how people talk about events
- models robust to creative productivity
- Tracking mood in narratives
 - commonsense-event outcomes
 - knowing how people think of complex mental states
 - knowing how people construct stories

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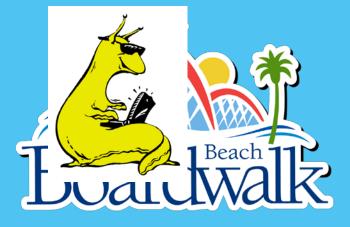
- Higher quality and more meaningful interactions with machines
 - Eliminate and/or interpret sarcastic information
 - Mood-guided responses
 - Provide digests of online discussions
- Discover new ideas that matter
- Enable design of "proactive positive planning" systems, which curate events that help w/ mood

Common theme

- What we are looking for:
 - the affect people have to common life events
 - the "obvious" of human psychology
- Different from other cases of "world knowledge" in artificial intelligence
 - not about the physical world, but the emotional/ethical
 - varies from person to person
 - Is life sacred?
 - How does being alone make you feel?







What kind of educational training should we be giving to students?



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Open questions

- Assuming Machine Learning/Data Science/Corpus Linguistics, what else is desirable?
- We feel interdiscliplinary training is useful, do you?
- How important is knowledge of linguistic syntax and semantics?
 - Know the difference between a syntactic and semantic head?
 - Know different verb types, lexical relations, etc.
- How important is knowledge of pragmatic and discourse categories?
 - Know what a tag question is? What discourse markers do?

Programs completed and in progress

- Designated Emphasis in CL and NLP
 - can be added to any program in CS or Ling
- M.S. in Data Science
 - NLP Track: Core NLP, Information extraction, Information Retrieval, Data Mining (no linguistics)
- NLP M.S./M.A. ?
 - Some classes from M.S. in Data Science + some Linguistics